

**AUGUST 2022**

# MONTAGE MAINTENANCE CORPORATION



Before summer comes to an end, you can squeeze in a few more fun activities and celebrations. From National Root Beer Float Day to National Relaxation Day, there are many ways to enjoy the sunny days of August. SO ENJOY!

## COMMUNITY UPDATES

- The pool is open.
- Summer is approaching please take extra safety precaution while at the pool area with your children.
- Reminder, no private parties at the pool area or displaying of balloons on the gate are permitted.
- Wristbands must be worn when at the pool area.

## PARKING AND TRASH CANS

- Homeowners should park vehicles in their garages or driveways and not on the street. Street parking is intended for visitors.
- Please remember to bring your trash cans in on the same day that trash is picked up. There are too many residents who are not bringing in their trash cans.
- Try to avoid parking in the street on trash days. When there are too many cars parked there is not enough room for trash can spacing and the cans are being knocked over by the mechanical arm on the trash trucks.

## COMMUNITY VIOLATIONS

Purchasing a home in a community association offers many advantages to the buyer, but at the same time, does impose restrictions. These restrictions are not meant as an inconvenience or invasion of freedom, but rather, as a means of maintaining harmony and protecting values in your community. Please keep that in mind, if you ever do receive a violation letter. Also if you would like to report any violations, please contact Management at [plogan@keystonepacific.com](mailto:plogan@keystonepacific.com).

### **BOARD OF DIRECTORS:**

Dannetta Waters: President  
Kathy Turner Smith: Vice President  
Yatae Lewis: Treasurer/Secretary

### **NEXT BOARD MEETING:**

**August 17, 2022**

Time: 4:00 PM Via Zoom

Audio/Video Tele-Conferencing as State regulations mandate.

*The final agenda will be posted at the pool bulletin board. You may also obtain a copy of the agenda by emailing Management, at [anourse@keystonepacific.com](mailto:anourse@keystonepacific.com).*

### **IMPORTANT NUMBERS:**

#### **ASSOCIATION MANAGER:**

Anthony Nourse  
[anourse@keystonepacific.com](mailto:anourse@keystonepacific.com)  
Phone: 949-430-5874

Emergency After Hours:  
949-833-2600

### **COMMON AREA ISSUES:**

Joseph Schumacher

[jschumacher@keystonepacific.com](mailto:jschumacher@keystonepacific.com)

Phone: 949-381-3456

### **BILLING QUESTIONS/ADDRESS CHANGES/ WEBSITE LOGIN:**

Phone: 949-833-2600

[customercare@keystonepacific.com](mailto:customercare@keystonepacific.com)

### **INSURANCE BROKER:**

LaBarre/Oksnee

30 Enterprise

Suite 180

Aliso Viejo, CA 92656

949-588-0711

Fax: 949-588-1275

Managed by Keystone  
16775 Von Karman Ave., Suite 100  
Irvine, CA 92606

- In Observance of Labor Day, September 5, 2022, Keystone will be closed.
- For after-hours association maintenance issues, please call 949-833-2600

Street Sweeping Day - 1st & 3rd Wednesdays of each month.

Trash Pick-Up Day - Mondays

Please remove trash cans from the common areas after this day.

## PAYMENT UPDATE:

As a friendly reminder, the mailing address for your assessment payment has changed.

To avoid delays in processing your assessment payments, please update your records.

Your 10 digit account number can be found on your billing statement. The new payment address is:

**PO BOX 513380  
Los Angeles, CA 90051-3380**

If you have any questions, please call 949-833-2600.

## CALIBER ONLINE PAYMENT FEATURE

You may make one-time ACH payments through [www.kppmconnection.com](http://www.kppmconnection.com) or sign up to make recurring online ACH payments. Please visit [www.kppmconnection.com](http://www.kppmconnection.com) to access your online payment account. You may access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your account number readily available.

## FRIENDLY NEIGHBOR REMINDERS

- Please keep the noise down between 10:00 PM — 8:00 AM.
- If your plants and/or trees are blocking your neighbor's view, please be considerate and trim all encroaching plant material.
- If your neighbor is respectful enough to speak with you directly about a grievance issue, please be respectful enough to listen calmly and carefully and try to accommodate their concerns.

## EXTRA, EXTRA, READ ALL ABOUT IT!

Do you need a copy of the Bylaws or need to familiarize yourself with the CC&R's? Well check out the Montage Community Website [www.montagecompton.com](http://www.montagecompton.com). There you will find helpful information and documents pertaining to the Community.

## SELLING OR REFINANCING YOUR HOME?

Selling, *or just refinancing your home?* Keystone utilizes HomeWiseDocs.com, for the generation in document and data delivery for refinancing for a home loan, resale packages, resale demands, lender questionnaires and association documents.

HomeWiseDocs.com provides reliable, around-the-clock online access to all governing documents and critical project data for lenders, closing agents, real estate professionals, and homeowners from Keystone's managed communities. Please see below for login information:

Online Chat at [www.homewisedocs.com](http://www.homewisedocs.com)

Help Desk: 866.925.5004 ext. 1

E-mail: [info@homewisedocs.com](mailto:info@homewisedocs.com)

Log on to [www.homewisedocs.com](http://www.homewisedocs.com) and select the Sign-Up link to register.

The many system enhancements are geared toward an improved user experience. Provide this information to your agent or loan refinancing officer:

- Order by address or association name
- Email and SMS text completion notices for users
- Track orders online with confirmation

