MONTAGE MAINTENANCE CORPORATION



GROUPME APP—MONTAGE

Homeowners, if you are interested in communicating with your neighbors about safety in the Montage Maintenance Community, please download the app: **groupme**. There is a Montage Community safety chat that was created by one of the Homeowners. Please see the link below:

web.groupme.com/join group/58855845/I40jZwnT

COMMUNITY REMINDERS

- Please slow down when driving through the neighborhood.
 Homowners may be walking and children may be playing. Please make sure to stop at each stop sign.
- If you have pets, ensure that they are cared for, not left to bark, or leave messes on your neighbors' property. When out for a walk, please ensure that they are leashed, cleaned up after, and safe in your care.
- Please make sure that all basketball hoops are moved away from the common area view when not in use.
- Ensure that your trash cans are properly stored behind your gate after pick-up that same day.
- Noise travels, be cognizant of your neighbors' peaceful and quiet enjoyment.

BOARD OF DIRECTORS:

Dannetta Waters: President Kathy Turner Smith: Treasurer Yatae Lewis: Secretary

NEXT BOARD MEETING: February 24, 2022

Time: 5:00 PM Via Zoom Meeting ID: 958 5054 4865

Passcode: 152667

The final agenda will be posted at the pool bulletin board. You may also obtain a copy of the agenda by emailing Management, at ktaylor@keystonepacific.com.

IMPORTANT NUMBERS: ASSOCIATION MANAGER:

Kyle Taylor

ktaylor@keystonepacific.com Phone: 949-381-3456

Emergency After Hours: 949-833-2600

COMMON AREA ISSUES:

Kennedy Le

kle@keystonepacific.com Phone: 949-474-0833

BILLING QUESTIONS/ ADDRESS

CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customercare@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee 30 Enterprise Suite 180 Aliso Viejo, CA 92656 949-588-0711 Fax:949-588-1275

> Managed by Keystone 16775 Von Karman Ave., Suite 100 Irvine, CA 92606

FEBRUARY 2022 REMINDERS

Street Sweeping Day - 1st & 3rd Wednesdays of each month.

Trash Pick-Up Day - Mondays Please remove trash cans from the common areas after this day.

NEW COMMUNITY MANAGER!

Paul Logan will be moving on to another community for Keystone. We want to thank him for the year of service that he has given to the community. Kyle Taylor will be transitioning on as the new property manager for the Montage Maintenance Corporation. We are confident that Kyle will provide an optimal level of service to you and the homeowners at Montage. Kyle's contact information is as follows: ktaylor@keystonepacific.com and direct at: 949-381-3456.

MAKING IMPROVEMENTS TO YOUR HOME?

Our governing documents require that the Association approve all proposed architectural changes before any work commences. The importance of this requirement cannot be overstated when you consider the reasons for such a restriction. Please contact your Community Association Manager via email at ktaylor@keystonepacific.com for an Architectural Application.

FRIENDLY NEIGHBOR REMINDERS

- Please keep the noise down between 10:00 PM 8:00 AM.
- If your plants and/or trees are blocking your neighbor's view, please be considerate and trim all encroaching plant material.
- If your neighbor is respectful enough to speak with you directly about a grievance issue, please be respectful enough to listen calmly and carefully and try to accommodate their concerns.

PAYMENT UPDATE:

As a friendly reminder, and in case you missed it, the mailing address for your assessment payment changed a while ago.

To avoid delays in processing your assessment payments, please update your records with the address below.

Your 10 digit account number can be found on your billing statement. The new payment address is:

PO BOX 513380 Los Angeles, CA 90051-3380

CALIBER ONLINE PAYMENT FEATURE

You may make one-time ACH payments through www.kppmconnection.com or sign up to make recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your account number readily available.



COMMUNITY VOLUNTEERS

Would you like to be more active in the Montage Compton Community? The HOA is looking for volunteers for the landscape committee, the architectural committee, the security committee and the social committee. Contact your Community Association Manager, at ktaylor@keystonepacific.com, if you are interested.